

MASTER OF COMMERCE (M.COM)

First Year- First Semester

Management Process & Organisational Behaviour

Note: -Attempt all questions.

Q1. Define management. Why F.W. Taylor is known as the father of scientific Management?

Q2. Define Organisational Behaviour. State its importance and scope?

Q3. What do you understand by 'Motives' and explain the Herzberg theory of motivation, with Relevant examples?

Q4. Define leadership & state its importance along with different leadership styles?

Q5. What are the different types of motives? Explain Maslow's hierarchy need a theory of motivation?

Q6. Define organizational behaviour. Explain any two models of O.B.?

Q7. What are the different stage in team building process? Discuss the difficulties in formation of team building?

Q8. Explain the concept of conflict management & explain the process?

Q9. Explain the theory of transactional analysis. Discuss ego states as its link?

Q10. Write short notes: - A) Management by objective B) Stress management?